



Conerus Workflow Intelligence™

Automating Critical Results Workflow Helps Promote Patient Safety*

Radiologists are under ever-increasing pressure to be more productive and do more with less.

Traditional critical results communication methods are often manual and aren't integrated with PACS. For radiology departments, this makes tracking these communications problematic and time consuming.

They need communication that's integrated into their regular workflow so they can quickly and easily flag results that need to get to a patient in a timely manner.

Conerus Workflow Intelligence offers an advanced, fully integrated, closed loop workflow for Critical Results communication that helps you meet your Joint Commission requirements and improves communication between you and your referring physicians.

Communicate Urgent and Critical Results to Clinicians Quickly and Efficiently

Help meet patient safety requirements, improve quality standards, and optimize reimbursement

Increased Productivity

A Critical Results workflow from Conserus Workflow Intelligence helps radiologists ensure timely communication and still maintain an uninterrupted workflow.

The workflow is fully integrated with PACS and lets radiologists launch a critical result report directly from a study.

Once the critical result is identified, the solution sends an automated alert to the referring physician. You can customize the alerts to match your site's escalation policies and turnaround-time goals. Once the result is identified and the solution sends the first alert, you can direct follow-ups through your support staff, to help you ensure the right person gets the information they need. After the results are acknowledged, you can close the loop on the communication. The solution can also send alerts to an enterprise communication system using an outbound HL7 interface. Then, the enterprise messaging system manages the alerts to the ordering physician.

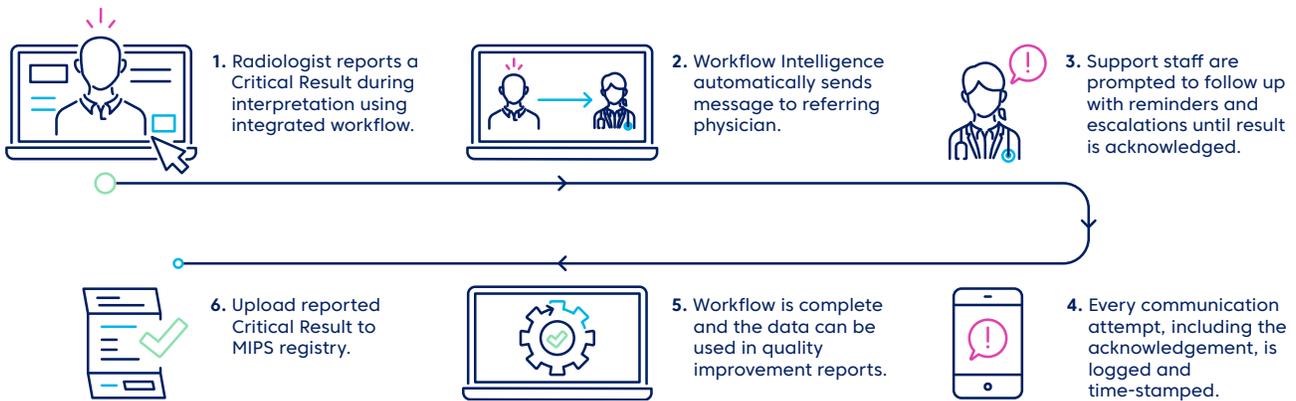
Each communication attempt is tracked and time stamped so your department can access the required information for the Joint Commission. The automated workflow helps you focus on both diagnosis and patient safety.

Reduced Risk

When your referring physicians find out about urgent and critical results quickly and efficiently, patients get the care they need in a timely manner.

Features and Benefits include:

- Best practice escalation rules and alerts
- List of all Critical Results eligible for MIPS reporting
- Fully integrated with PACS workflow
- All data available for quality improvement reports
- Addresses critical tests/results, as well as incidental and unexpected findings
- Promotes physician-to-physician collaboration
- Support for PS360 macros



*Conserus Workflow Intelligence is not intended to be used as a primary communication source for communicating time-critical clinical findings.



About Change Healthcare

Change Healthcare is inspiring a better healthcare system. Working alongside our customers and partners, we leverage our software and analytics, network solutions and technology-enabled services to help them improve efficiency, reduce costs, increase cash flow, and more effectively manage complex workflows. Together, we are accelerating the journey toward improved lives and healthier communities.

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